



## **BATTLE FOAM® WARRANTY APPROVAL FORM**

Battle Foam® has a 1 year limited warranty on all bags where our customers may fix their bag locally. Battle Foam® will gladly refund the cost of the work done to the bag to correct any damages due to manufacturer defects. This warranty does not cover wear and tear such as cracked handles or pegs from misuse.

Please complete this form **PRIOR** to repairing the bag for Battle Foam®'s approval. Entire form must be completed and pictures of the bag and its damages must be included. You also need to provide the receipt from where the bag was purchased. Do not have any repairs done before approval of the warranty issue. No refund will be given if no manufacturer defects are to be found. This is left to the discretion of Battle Foam®.

REIMBURSEMENT GUIDELINES: Battle Foam® may reimburse up to the following:

Popped Stitch – no more than £7.00

Straps/Handles/Zippers – no more than £13.00

Handles, Pegs, misc. components – case by case basis

Once you have received approval from Battle Foam®, we recommend taking the product to a **shoe or luggage repair shop** for the repair. Most seamstresses/tailors will not have the machinery or capabilities to make repairs on our product. Customers will need to provide a valid receipt for any repairs done to the bags in order to receive a refund.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_

Product Name \_\_\_\_\_

Description of Damage \_\_\_\_\_

\_\_\_\_\_

Date Ordered \_\_\_\_\_

Order Location (where did you place the order?) \_\_\_\_\_

Order Number \_\_\_\_\_

Company Name \_\_\_\_\_

Location of Repair \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Quoted Repair Price \_\_\_\_\_